

# Adult Social Care and Health Select Committee

## Hospital Discharge

# Stockton-on-Tees Borough Council

15 September 2020

# Overview

12 March 2020 – Joint meeting with North Tees & Hartlepool NHS Trust regarding Covid-19 and Rosedale

17 March 2020 – Stockton on Tees Borough Council increased its contact with care homes and commenced daily telephone calls

18 March 2020 – Multi-agency meeting with care home providers. Presentations and advice; Stockton on Tees Borough Council – Public Health, contract management and adult social care; North Tees & Hartlepool NHS Trust – Medical Consultant, Community Matrons, Infection Control and Community Services; NHS North East Commissioning Support.

23 March 2020 – Enhanced multi-agency meetings; SBC, NT&HFT, Tees Valley Clinical Commissioning Group, Tees Esk & Wear Valley NHS Trust.

# Enhanced contractual support

## Financial Support

1 April all care homes received a 5% increase to fees as part of the usual inflationary increase.

1 April all care homes received an additional temporary 5% increase in fees to compensate for increased costs.

11 May, this was increased to 10%.

## Contract Management/ Provider Support

Commenced 17<sup>th</sup> March – Daily contact with care home managers

Discussions regarding staffing, Covid status, PPE stocks, capacity, critical risk areas, RAG rating

Distribution of guidance, response to requests for support, questions and signposting,

Emotional support

# Enhanced contractual support

## Personal Protective Equipment (PPE) Support

PPE stock levels, future orders and supply chain problems were discussed with care home managers every day as part of the enhanced intelligence gathering and risk assessment process that was implemented in March.

In early April, the government supplied some PPE direct to care homes.

In early April, the Local Resilience Forum established a PPE store and logistic support process which was open to care homes where PPE stocks were at critical levels.

Throughout April and May 7650 pieces of PPE were delivered by 16 emergency PPE drops to care homes.

# Enhanced Contractual Support

Hospital Discharge beds commissioned on behalf of Tees Valley Clinical Commissioning Group

Worked with CCG and NT&HFT to identify discharge bed requirements

Engaged the care home market for expressions of interest – 17 received

Contracted block booked beds agreed by CCG 6 April

Two care homes commenced block booked beds for hospital discharge on 8 April

# Rosedale

## Rosedale Service:

Week commencing 9 March Covid positive wing identified

Week commencing 15 March co-horted staff to support COVID and non-COVID residents (step down model)

Week commencing 23 March able to support hospital or community COVID positive/pending test

Non-essential visiting stopped

## Workforce:

Daily communication on changes, expectations and planning moving forwards (March 2020 – present)

Mental resilience and mental health support (2 page support package)

Hand hygiene and waste management 1-2-1 sessions with staff

Video training and hard copies of guidance and communication

## Residents:

Expectations and understanding on admission – leaflet and discussion via partners

Isolation period in line with guidance (14 days)

Temperature checks

Tissue viability checks (training provided by NHS community nursing)

Additional activity packs

Video call visiting, and provision of mobile phone

Medical face-to-face facilitated where needed

# Rosedale

## Demand

- Further rapid development of Integrated Single Point of Access

- No waiting time for a Rosedale bed between March – August 2020

- Safe and timely community discharge planning in collaboration with NHS Therapy staff

## Infection and prevention control measures

- IPC nurse worked with Rosedale to develop Covid care processes

- Daily /weekly training, education and on-call nurse at any point to discuss matters arising

Building / Environment / Staff / Resident / Visitor risk assessments jointly produced with peer support and partners

Access to emergency fit-testing and additional training

Monitoring and reviews completed by SBC quality assurance team for PPE supplies, issues and capacity

Access to escalation and timely response to support continued service delivery from clinical commissioning group, Public Health, and North Tees and Hartlepool NHS Foundation Trust



# Public Health

Partnership working with NHS and social care colleagues

Input into operational and strategic Stockton-on-Tees care home groups

Working with regional care home group to ensure consistent regional advice and support to care homes

Contribution to regional Infection Prevention and Control (IPC) checklist for care homes, implementation and response RAG rating

# Public Health

## Information and advice to care homes on Public Health England guidance for care homes from March

individual and collective advice e.g. through presentations at provider forums including social distancing, Infection prevention and control and PPE  
providing advice on self isolation, isolation of cases and cohorting to care homes and contracting team  
operational care home group – regular information to care homes in form of newsletter and briefings  
visiting of care homes in cooperation with Environmental health following confirmed cases to assess care home response and provide additional support

## Outbreak Management

PH data updates to operational care home group on current cases and outbreaks, visits, IPC training and compliance with NEWS